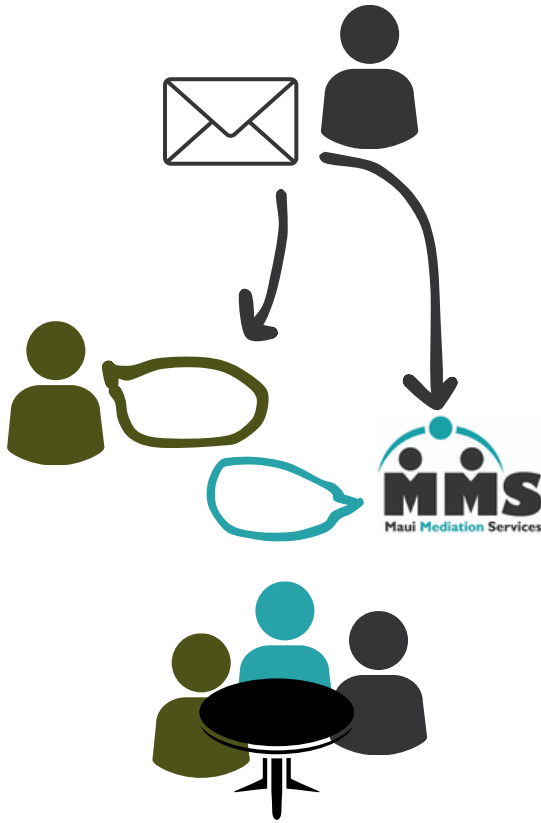


# UNDERSTANDING ACT 202 - STEP BY STEP BREAKDOWN

Effective September 17th 2024



## LANDLORD

writes fifteen-day notice

**LANDLORD** sends notice to  
**TENANT** and **Maui Mediation  
Services (MMS)**

**TENANT** schedules a mediation  
with **MMS**

Both parties meet in-person or  
remotely with a **MEDIATOR**  
from **MMS**

Mediation provides the landlord and tenant with an opportunity to negotiate a payment plan or help them agree on applying for rental assistance together, repaying rent onward or for rent moving forward or reaching other agreements that will support the needs of both parties.

The mediator will not take sides or tell them what to do.

First, everyone will meet together, then each party will meet with the mediator privately.



### If an agreement is reached

the mediator will put the agreement in writing then the tenant and landlord do not have to go to court.



### If an agreement is not reached

the landlord can then move forward with the eviction process and the tenant and landlord will have to go to court

