

Hawai'i's eviction mediation program following the end of the moratorium

What You Should Know as a Tenant

Starting August 7, 2021, if you receive a notice from your landlord telling you that they will evict you for rent that you owe and you live on Maui, immediately contact Maui Mediation Services (MMS) at (808) 344-4255 or landlordtenanthelp@mauimmediation.org to schedule a mediation.

What is Mediation?

- Mediation provides you with the **opportunity to negotiate a payment plan** with your landlord, or help you agree on applying for rental assistance together, and even help you negotiate new terms to your lease (if the landlord agrees), so you will not be evicted.
- Mediation is not part of the legal system and there is **no cost to participate**. It is safe, private, and you make your own decisions.

What Can I Expect?

- You will **work with a mediator** who does not take sides or tell you what to do.
- You will first **meet together with the mediator** and your landlord, and then you will **meet privately with the mediator** without your landlord present.
- If you are not comfortable being in the same meeting with your landlord, **you do not need to do so**.
- If you reach an agreement with your landlord, the **mediator will put the agreement in writing** and then you and your landlord will not have to go to court.
- If English is not your primary language, **MMS will provide you with an interpreter**.
- Meetings are held **remotely through Zoom**. If you do not have a way to attend online meetings, MMS will help you make arrangements.

