



PEACE Talk

The community newsletter for Mediation Services of Maui
www.mauimmediation.org * 2010-2011 Year End Issue



A message from Max Tornai, Executive Director

Aloha nui loa! On July 13, 2011 MSM completed 29 years of non-profit service to the Maui community! As we move into our 30th year, I am both awed and honored to be part of an organization that has helped so many people peacefully resolve their differences.

Mediation continues to be a huge resource for the community, especially during such stressful times. One of the many things we strive to do at MSM is to educate how to appropriately respond to conflicts and disputes. Conflict is an inevitable part of life: It is simply the result of different needs, interests, and perspectives of individuals or groups. It is no coincidence that the Chinese character for “conflict” or “crises” is made up of two parts, one meaning “danger” and one meaning “opportunity”. MSM’s mediators are trained to help our clients focus on the *opportunity* a difference of opinion or perspective provides: The potential for positive resolution that works for both sides. However, when people choose to approach conflict in a combative, disrespectful, and negative way, conflict really can be dangerous. It has the potential to cripple business partnerships, destroy friendships, pit brother against sister, and have serious financial consequences such as court costs and lawyer fees (especially when lawsuits spawn countersuits).

I continue to be amazed at and grateful for the commitment and selflessness of our mediators, Board of Directors, staff, trainers and donors. As the economy continues to struggle, MSM is proactively participating in community fundraisers to ensure that we can continue to provide this valuable service through our 30th year of operation and beyond. **Please join us for our next fundraiser at Taco Del Mar at the Maui Mall on Thursday September 15, 2011 from 5pm-9pm.**

If you are interested in learning about effective and non-combative negotiation and communication skills before our next training, take a look at our website for our recommended reads. **Getting to Yes: Negotiating Agreement without Giving In** is an excellent place to start. **If you order by clicking through the link, Amazon will donate a portion of the purchase back to MSM!**

Mahalo for your interest in our agency!

2010 - 2011 Year in Review

Participants 1243
Cases 719
Mediators 29
of Sessions 223
Mediator Hours 587

2010 - 2011 All Star Mediators

- Ed Chenchin - 53**
- Ron Smith - 21**
- Diane Petropulos - 20**
- Harry Hecht - 16**
- Joshua Hirata - 14**
- Shannon Jones - 14**
- Karen Hecht - 13**
- Dam Turner - 13**
- Annie Ruttenber - 9**
- Bill Staton - 8**
- Dee Chapon - 8**
- Patricia Thoma - 8**
- Susan Wimberley - 8**

Please shop on Amazon.com through our website's home page at mauimmediation.org. Amazon will donate a percentage of your purchase to our agency. Thank you for your support!

Case Types: Consumer Merchant (369), Landlord Tenant (164), Domestic (55), Condominium (18), Ejectment (13), Temporary Restraining Order (12), Family (12), Neighbor (11), Job Related (10), Facilitation (9), Home Owner's Association (8), Real Estate (8), Auto Accident (7), Business (4), Civil Rights (4), Friend (3), Special Education (3), Restorative Justice (2), Property Damage (2), Insurance (2), Contract (1), Non-profit (1) and Worker's Comp (1)

Thank you to all our active mediators!
7/1/2010 - 6/30/2011

- | | |
|-------------------------|---------------------------|
| Annie Ruttenber | Marie Vondersonne |
| Bill Staton | Matt Lannis |
| Christi Keliikoa | Myrna Stone |
| Claude Sutcliffe | Pamela Turner |
| David Tester | Patricia Thoma |
| Deborah Pozin | Patrick Nash |
| Dee Chapon | Priscilla Veilleux |
| Diane Petropulos | Robyn Klein |
| Eduardo Chenchin | Ron Smith |
| Elle Cochran | Roslyn Caltrider |
| Guy Haywood | Shannon Jones |
| Harry Hecht | Sue Kiang |
| Joseph Mitchell | Sunny Gutierrez |
| Joshua Hirata | Susan Wimberley |
| Karen Hecht | Tracy Jones |

Mahalo to our donors and special volunteers!
7/1/2010 - 6/30/2011

- | | |
|-----------------------------------|-------------------------------------|
| Audrey Nashiwa | Jann Berman |
| Bill Staton | Joshua Hirata |
| Cliff Caesar | Judge Geronimo Valdriz |
| Colleen OShea-Wallace | Ken Aspeslagh |
| Cynthia Wilson | Kevin O'Brien |
| David and Shirley Hartley | Kit Gillette |
| David Pistorino | Linda Kauhane |
| Diane Petropulos | Maria Vozella |
| Dorli Reeve | Olivia Tornai |
| Eduardo and Karen Chenchin | Phyllis Cohen |
| Elle Cochran | Robin Pilus and Larry Carter |
| Frank and Angela Rust | Rob Tornai |
| Gayle Gordon | Robyn Klein |
| Gregory Chou | Roz and Tony Vozella |
| Harry and Karen Hecht | Sandra Florence |
| Hollis Turner | Sue Kiang |
| Imrich Tornai | Susan Bradford |
| Isabel Eisenburger | Tanaz Foadi |

Charity Walk May, 2011 - Mahalo to all our walkers!



Front row (l-r): Nicholas Nashiwa, Lauren Nashiwa, Kim Kaya, Kayla Wada and Janet Kaya
 Back row (l-r): Kiley Inouye, Megan Nashiwa, Executive Director Max Tornai, Audrey Nashiwa, Whitney Hashimoto, Keli Wada, Kristin Kuniyoshi, Annie Ruttenber, Lois Kuniyoshi, Kylee Augustino, Tracy Piligrin, Lars Rishoj and Mariah Augustino. Not in photo: Cheri Nashiwa

Mahalo Party, December 2010

Thank you to all of our mediators for all of your hard work! Mahalo also to Iao Nature Valley Café for providing a great dinner for us!

In top left photo front (l-r): Joshua Hirata, Cheri Nashiwa, Anita Laviola, Leilani Kepler, Max Tornai, Susan Wimberley, Diane Petropulos, John Wilson, Judge Douglas Ige, Matt Lannis and Elle Cochran



In photo right (l-r): Deborah Pozin, Annie Ruttenber, Harry Hecht, Joshua Hirata and Karen Hecht



In photo above (l-r): Deborah Pozin, Myrna Stone and Sue Kiang

In photo right (l-r): Joshua Hirata, Diane Petropulos, Cliff Caesar, Priscilla Veilleux, Ed Chenchin and John Wilson.



Mahalo Party Continued



In photo left (l-r): Patrick Nash, Matt Lannis, Anita Laviola, Cheri Nashiwa, Max Tornai, Elle Cochran and David Tester



In photo right (l-r): Ben Despains, Max Tornai and John Wilson

Youth Program Update



MSM's "Pieces of Peace" Peer-Mediation Youth Program participated in Seabury Hall's 2011 Winterim, which is designed to expand student learning beyond the classroom walls. Students learned how the peer mediation process worked, conflict resolution skills, how to deal with difficult personalities, how to get to and write an agreement and many other life skills.

Basic Mediation Training, October 2010



In photo front row (l-r): Katie Brenner, Jana Kaupu-Hanks, Eileen Caldwell, Molly Hoffman, Ed Baker, Linda Kauhane, Blanca Lajolette, Claudia Imperato and Carla Johnson.
Back row (l-r): Alan Thompson, Janet Baldwin, Kenneth Moore, Tracy Jones, Joy Gannon, Pamela Turner, Nicole Shipman, Tina Garzero and Rick Bickford. Not in photo: Sherry Fisher

Facilitator Training, March 2011



In photo front row (l-r): Diana George, Annie Rutenber, Mary McNutt and Sally Iwankiw
Back row (l-r): Trainer Sandra Florence, Executive Director Max Tornai, Alan Thompson and Stan Dokmanus

Basic Mediation Training, June 2011



In photo front row (l-r): Maile Sharpe, Francine Lavilla, Steven James and Shannon Jones
Back row (l-r): Hollis Turner, Sandra Estes, Kevin Block and Ron Smith
Not in photo: Candace Baisa and Gregory Kresge.

Basic Mediation Training on Molokai, June 2011



In photo front row (l-r): Linda Kauhane, Lynda Dudoit, Diane Dunnam, Sharon Samonte, Kazan Dela Cruz and Charity Dudoit. Back Row (l-r): Trainer Diane Petropulos, Executive Director Max Tornai, Stanley Kaahanui, Helen Kekalia and Curtis Crabbe

